

SPENCER ARMS

What to expect when you visit us

- Upon arrival whether your reservation is outside or in, please present yourself to our reception area which will be manned and located by the main door coming from the car park.
- You will be asked to sanitize your hands and give your contact details (for any future potential track and trace)
- Your reservation will be checked and you will be shown to your table (inside or out). We have two open sided marquees with tables and chairs along with our existing garden furniture.
- Any access to the building will be via the main door.
- Access to the toilets from outside is also via this door.
- Exit is via the door onto Church Street (please be aware of any traffic) or via the fire exit door out onto the beer garden.
- Initially we are offering table service only so you will not be able to order directly from the bar.
- Outside guests will be asked to pay upon ordering, preferably contactless though cash and card payments will be accepted.
- For our more tech savvy customers, we are hoping to have an ordering app and although this is just about ready to go, we felt it was too much of a learning curve for our opening weekend.

- Very low background music will be played both inside and out.
- Terrestrial televised sport (muted) will be shown in the bar area but with very limited seating.
- We would ask all our customers to follow the designated traffic flows, do plenty of hand sanitisation, observe good toilet etiquette and maintain social distancing wherever possible.
- Seating should be in tables of 6 max from 2 'bubbles' inside or from 6 'bubbles' outside.
- We would urge you all to drink responsibly, to be conscious of our neighbours, and to respect our staff who are having to apply the government guidelines which may not always be to your liking.

We can't wait to have you all back, we want to offer you the best we can under the circumstances, but if we all abide by the rules, hopefully we can put all this behind us, and maybe, get back to a less restrictive regime in the future.

Chris Harrison

